



ABS Privacy Policy

ABS regards customer privacy as an important part of our relationship with our customers. The following privacy policy applies to all ABS users and conforms to Internet Privacy Standards. If you have any questions or concerns regarding this statement, you should first contact ABS at (03) 9722 5106.

Collection of Information

To use the ABS website, we may require information from you in order to provide the best service possible.

All correspondence, including e-mail, may also be collected and stored, particularly in regard to sales, support and accounts.

Any information collected by ABS is collected via correspondence from you or your company.

This may be via the telephone, e-mail, mail, fax or directly through our website.

Use of Collected Information

Any details collected from ABS customers are required to provide you with our products and/or services, as well as a high level of customer service.

Correspondence is recorded in order to provide service references and to assist our staff development.

Storage of Collected Information

The security of your personal information is important to us. When you enter sensitive information (such as credit card numbers) on our website, the information is collected and processed by SecurePay Australia. We never permanently store complete credit card details. We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and after we have received it.

If you have any questions regarding the security on our website, you can email us at info@abses.com.au

Orders

If you purchase a product or service from us, we may request certain personal, identifiable information from you. You may be required to provide contact information (such as name, e-mail, postal address) and financial information (such as credit card number and expiration date). We use this information for billing purposes and to fill your orders. If we have trouble processing an order, we will also use this information to contact you.



Communications

ABS uses personally identifiable information for essential communications such as e-mails, accounts information and critical service details. We may also use this information for other purposes, including promotional e-mails. If at any time a customer wishes not to receive such correspondence, they can request to be removed from any mailing lists by emailing us at info@abses.com.au.

You will be notified when your personal information is collected by any third party that is not our agent/service provider so that you can make an informed choice as to whether or not you wish to share your information with that party.

Third Parties

ABS may, at its discretion, use other third parties to provide essential services on our site or for our business processes. We may share your details where it is necessary for the third party to provide that service.

These third parties are prohibited from using your personal information for any other purpose.

ABS does not share any information with third parties for any unknown or unrelated uses.

Legal

We reserve the right to disclose your personal information as required by law, or when we believe that disclosure is necessary to protect our rights and/or comply with a judicial proceeding, court order or legal process served on our website.

Links

Links from the ABS site to external entities are not covered within this policy. The terms and conditions set out in this privacy statement only cover the domain name of www.ABS.com.au.

Changes to Privacy Policy

If we decide to change our privacy policy, we will post those changes to this privacy statement, the homepage, and other places we deem appropriate so that you are aware of the information we collect, how we use it, and any circumstances in which we may disclose it. We reserve the right to modify this privacy statement at any time, so please review it frequently. If we make material changes to this policy, we will notify you here, by e-mail, or by means of a notice on our homepage.